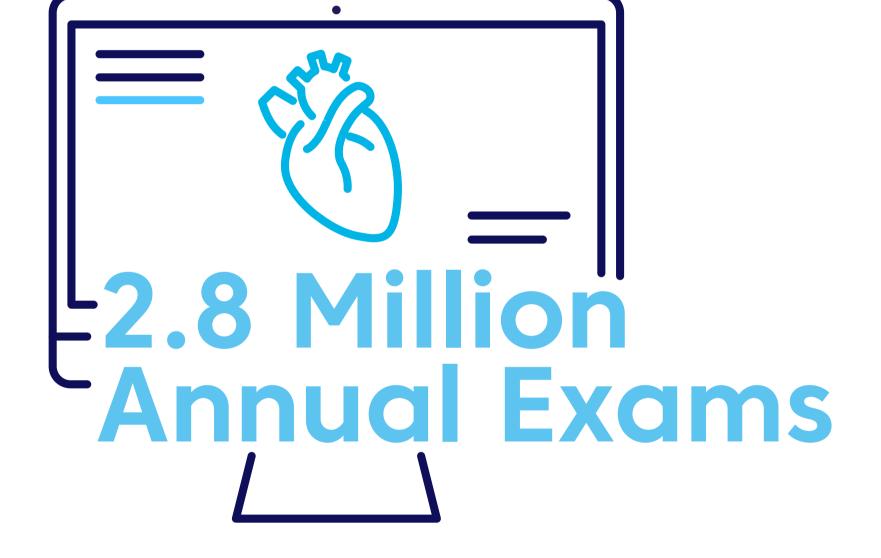
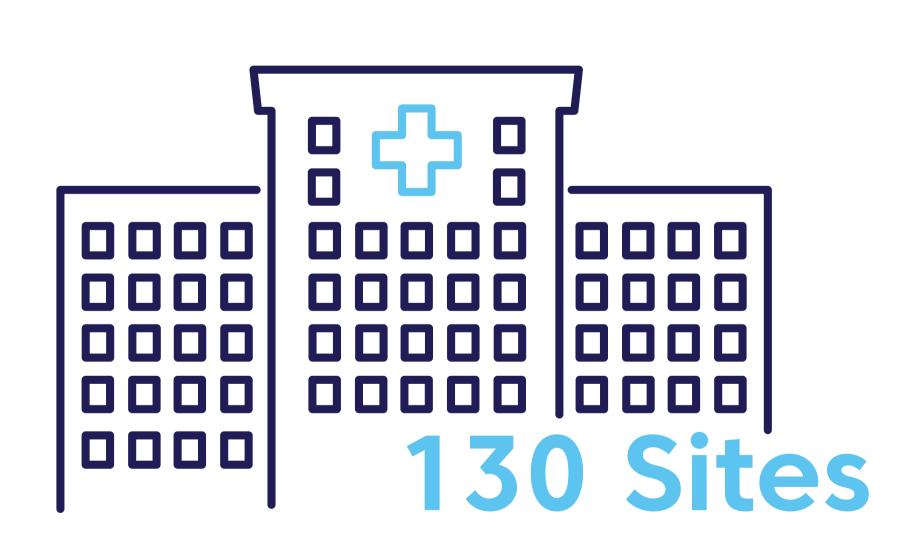


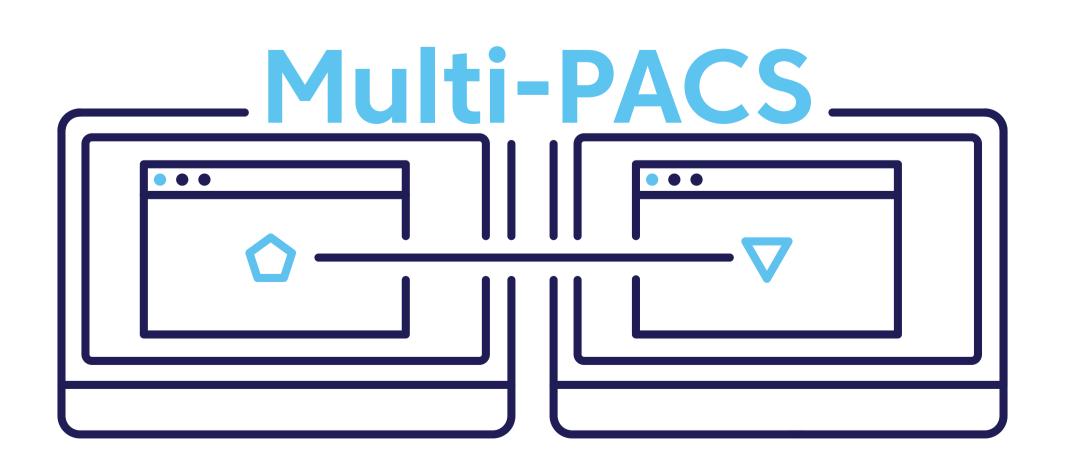
## Alberta Health Services Building a Culture of Quality Across an Enterprise













The province of Alberta manages a province-wide anonymous peer review workflow for radiologists and technologists.

The rules engine automatically selects recent studies, anonymizes them, and assigns them to individuals throughout the province for a second look.



Anonymous peer review keeps the focus on quality.

In order to truly improve quality, peer review can't be perceived as punitive or about performance management.

In fact, creating a system where you can catch radiologists and technologists doing their jobs well, and enabling them to deliver positive feedback is a key element of a modern peer review system. As one of our customers said "You can learn as much from a good catch as you can from a near miss."

The best way to improve quality is to implement a workflow that anonymizes the identities of the reading radiologist, the reviewers and the patients. That way, participants can deliver truly objective feedback.



Timely reviews have more clinical impact.

Another characteristic of modern peer review workflows is that they're timely. If a radiologist finds a discrepancy on a recently performed study, there's a chance to change a patient's outcome. If a subtle fracture is missed the first time and then caught a few days later, the patient can be treated quickly. In cases where a cancer is detected in the peer review, an entire clinical pathway can be adjusted to give that patient a chance at a much better outcome.

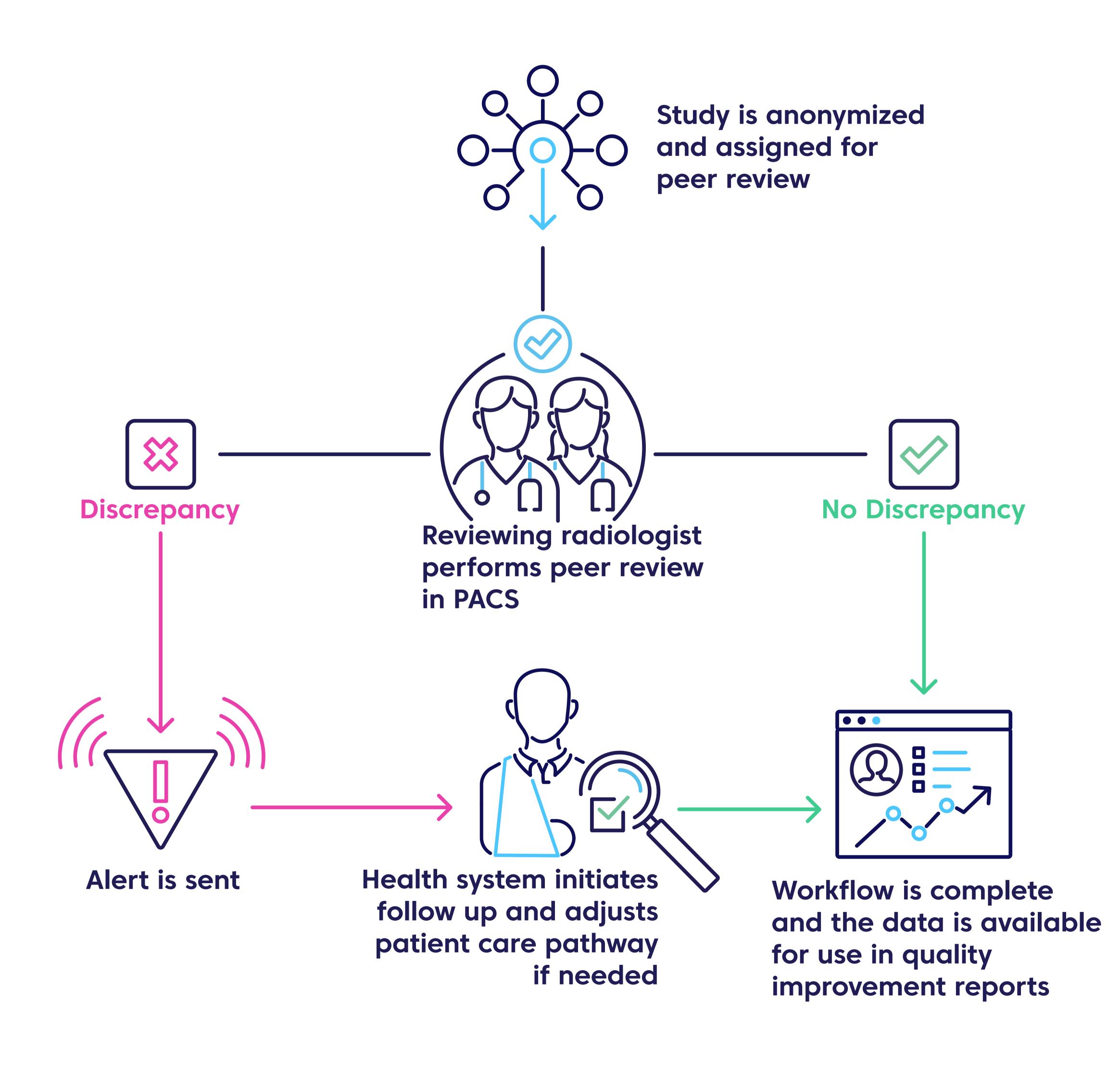
Improving quality is about improving patient care.



To deliver enterprise-level quality, you need to involve everyone.

Quality programs cross many boundaries across an enterprise, so to be successful, you need to make sure you engage all of your stakeholders – not only radiologists, but also technologists and administrators. Bringing in these different views will make sure the quality workflows address a wide range of needs when you're rolling the solution out.

## **Blind Peer Review Workflow**





## About Change Healthcare

Change Healthcare is inspiring a better healthcare system. Working alongside our customers and partners, we leverage our software and analytics, network solutions and technology-enabled services to help them improve efficiency, reduce costs, increase cash flow, and more effectively manage complex workflows. Together, we are accelerating the journey toward improved lives and healthier communities.

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