

SingleStore Managed Service Flexible Usage Model

SingleStore Managed Service is priced by the amount of compute and storage used. Compute clusters consume a set number of credits per hour, and storage is billed by the average number of GB used per month.

Compute	Storage
The amount of compute available for a workload is determined by cluster size. Clusters consume credits while they are running.	SingleStore storage is provided at a flat rate determined by the average amount of storage consumed per month.
Starting at \$0.65 / hour	Starting at \$0.023 per GB per Month

Product Editions

SingleStore offers three paid product editions with features to match different types of customer workloads. The edition selected will affect the number of credits a running workload consumes.

- Standard Designed for Standard Operational Workloads 99.9% SLA, Standard Support
- Premium Purpose Built for Mission Critical Workloads 99.99% SLA, Silver Support
- Dedicated Isolated Cloud Account for workloads in Regulated Industries 99.99% SLA, Silver Support

Cloud Regions

SingleStore is available across multiple clouds and regions. To provide simple pricing, SingleStore has grouped available regions into four price tiers (Tier 1 - Tier 4). The region tier will determine the number of hourly credits used by compute, and the rate for storage. Compute credits may be used in any available region.

Compute

SingleStore clusters consume compute credits while they are running. The number of compute credits consumed is dependent on the size of the compute cluster, the duration it runs, the product edition, and the cloud provider and region in which it is deployed.

The total number of compute resources available is determined by selecting a cluster size. This determines the amount of vCPU and memory available for a workload.

Cluster Size	S 00	S0	S1	S2	S4	S6	S8	S10	S12	 S120
Compute (vCPU)	2	4	8	16	32	48	64	80	96	960
Memory (GB)	16	32	64	128	256	384	512	640	768	7680

Storage

SingleStore storage is billed at a flat monthly rate determined by the total average GB of storage used per month and the region in which the storage is deployed. For services deployed in multiple regions the storage charge will be a sum of all the storage used in each respective region and rate.

Data Transfer

SingleStore automatically includes Unlimited Ingress and up to 1TB of Egress data transfer per month. For workloads that exceed this amount of data transfer monthly charges are applied at flat nominal rates for total data transfer exceeding this amount

Compute Credit Consumption

The consumption rate of compute credits is dependent on the deployment size, product edition, and the region tier in which compute is deployed. Deployments in higher tier regions will consume more credits per hour.

Our <u>interactive pricing calculator</u> provides the number of credits needed for any size deployment in any region.

Purchasing Compute Credits

The SingleStore flexible pricing model allows customers to purchase compute credits on demand, or through 1-year subscriptions for monthly volumes at discounted rates.

- On Demand: Great for one-time burst usage, or to evaluate workloads before committing to monthly consumption levels. On demand is priced at \$2.60 per credit and billed at the end of each month. The number of credits consumed will be determined by the cluster size, duration the cluster is running, and the cloud and region in which the cluster is deployed.
- Subscription: Commit to a 1-year credit subscription at any time to receive discounted compute credit pricing. Subscriptions set a monthly compute credit volume based on expected usage. If a customer exceeds the monthly credit volume, additional credit usage will be billed at the on-demand rate. Unused credits are rolled over at the end of the month for up to 12 months.

Storage Pricing

Storage is billed monthly based on the average total storage used over the previous month. Storage rates depend on the region in which the storage is used.

Storage Tier	Tier 1 eg: AWS US East 1	Tier 2 eg: AWS EU West 1	Tier 3 eg: AWS EU Central 1	Tier 4 eg: AWS SA East 1
Price / GB / Mo	\$0.023	\$0.025	\$0.026	\$0.040

Rates for Additional Data Transfer

Workloads that exceed the included 10TB of Ingress and 1TB of Egress will incur additional transfer charges at flat pass-through rates.